

ISO Lesson Guide 2008: Pocket Guide to ISO 9001-2008, Third Edition

J.P. Russell and Dennis Arter



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ISO Lesson Guide 2008: Pocket Guide to ISO 9001-2008, Third Edition J.P. Russell and Dennis Arter This updated pocket guide translates ISO 9001:2008 into easy to understand words. It was designed as a quick reference for anyone to carry around conveniently. Each element containing requirements is discussed and key concepts are highlighted at the beginning of each section. Summary of features: Key concepts are accompanied by an illustration Concepts are described in easy to understand words Quality is defined The ISO process approach is explained Quality Management Principles are described in the same easy to understand words A brief Conspectus summarizes ISO 9001 requirements An entertaining fable explains the difference between ISO 9001 and ISO 9004 Ideal for handing out to existing and new employees, this pocket guide can also be used as supplemental study material for ISO 9001 training courses.

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